Solution Brief:
Cloud Operations

Monitor and Protect Your Cloud 24x7

Extend your CloudOps team with a trusted cloud partner.

Focus on core business, not IT maintenance

Guaranteed 100% uptime SLAs

Improve cloud security and compliance

Respond rapidly to cloud issues 24x7x365

"The level of service is spectacular. We can focus on our product and trust that day-to-day best practices are in the hands of a skilled team."

Eric Murphy
Condé Nast

Cloud Operations

- 24x7, 100% on-shore support from Certified Cloud Engineers and a dedicated account manager
- Automated patching, backups, and disaster recovery
- Access to Logicworks Pulse, a single platform for cloud billing, ticketing, security, and budget management
- Security and compliance support from a team certified in HIPAA, PCI, HITRUST, SOC1 and SOC2

Our Operations Expertise

AWS Premier Consulting Partner, Audited MSP Partner

2017 + 2018 Gartner Magic Quadrant for Public Cloud MSPs

logicworks

www.logicworks.com

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Why Logicworks?

	In-House CloudOps Team	logicworks
Team Onboarding and/or Training Time	3-6 months	**2 weeks**
Cost of 24x7 Cloud Team	$120,000+ per engineer	**Fraction of In-House Team Cost***
Average number of cloud vendors managed	5-8	**1**
Cloud Reliability	Regular downtime incidents*	**100% uptime SLA**
Provisioning Time for New Cloud Infrastructure	2-8 weeks	**1 hour**

*Based on internal survey of Logicworks customers, 2016-2018

Our Customers

cardknox DEVELOPER-FRIENDLY PAYMENTS
Counsyl
D3 SECURITY
DELL Boomi
DST SYSTEMS
EVERCORE Wealth Management
FIRSTKEY
GEISINGER HEALTH SYSTEM
HENRY SCHEIN
Janus Henderson INVESTORS
Legacy.com
MLS
MAeHC Massachusetts eHealth Collaborative
MassMutual FINANCIAL GROUP
numerix
ORION HEALTH
PARTYLITE
pitney bowes
THOMSON REUTERS

Talk to a Cloud Expert

To learn more about Logicworks' Cloud Operations,
contact us at **(212) 625-5454** or email us at **sales@logicworks.com**